The Wilderness Company
Terms & Conditions
RYLA 2025

We want you to be completely satisfied with your Wilderness Company Booking. Below are our terms and conditions, which let you know what you can expect from us, and what we expect from you. Please take the time to read through them before you book. If you have any questions, please contact us to discuss them.

Deposit invoices
The deposit invoice for your booking is a set £3500+vat which is used to secure your dates and booking for the 2 x week slots you have booking for the week commencing the 4th August 2025 and the week commencing the 11th August 2025. The deposit invoice will come with 7-day payment terms, however we expect to receive the deposit invoice no later than December 20th 2024. This deposit is non-refundable!

Final Payments
The final confirmed numbers for RYLA 2025 will be gained at the beginning of June 2025, your final invoice will then be sent with 7- day payment terms attached. The final balance must be paid by June 30th 2025.

Cancellations
Cancellations are to be notified in writing or by email no less than 28 days prior to the first day of the course.
If a cancellation is made more than 28 days prior to the first day of the booking a 50% refund will be given excluding the deposit. With less than 28 days' notice, no refund will be given.

Safety Statement & Insurance
The Wilderness Company holds Public Liability Insurance. We recommend that you arrange your own cover for personal accident or loss/damage to belongings if required.

Activities
Every attempt will be made to run a programme as agreed. However, weather conditions and other factors beyond our control can prevent this from happening. We reserve the right to change the activity programme without notice if needed.

Responsibilities
Participants should have a reasonable level of fitness to cope with the activities and environment. Please inform us in advance of any medical conditions, illness or disability that might affect an individual, so we can discuss their needs and make appropriate arrangements.

All participants are expected to follow reasonable instructions from Wilderness staff and follow the code of conduct which they will sign on the first day of the program. We reserve the right to exclude a participant on the basis of their behaviour or conduct. In certain circumstances we may require the participant to be removed from the camp. There will be no refunds in this situation.

Privacy statement and Data protection

We may hold personal information, medical information, dietary requirements and consent information before and during your course. Other than to meet legal or regulatory requirements we do not share this information with external bodies (other than the school or group that provides it to us). See our Privacy Policy for further information.